



## Ticketbust.com Engagement Contract

Thank you for choosing The Original Ticket Busters (Ticketbust.com). We will complete, process, and file your California Trial by Declaration and submit it to the court on your behalf. A California Trial by Declaration is a way to contest your case in writing with the court. The following information and documents must be completed, submitted and received in full at least 14 days prior to the date when your bail must be posted in order to qualify for our Money Back Guarantee of our Ticketbust.com Service Fee:

1. **Signed Trial By Declaration – 3 copies required with original signature (do not fill this out, please just sign only)**
2. **Signed Engagement Contract – Please print your name, sign and date this form**
3. **Copy of your ticket and/or Courtesy Notice**
4. **Bail Check - You must post bail in full with the court by making a check out to Superior Court and sending your bail check to Ticketbust.com in order to submit it with your Trial by Declaration at least 14 days prior to your due date. If you post bail directly with the court, you MUST request a “Trial by Declaration”. If you do not, your case will be closed by the court and you will be disqualified from our money-back guarantee.**
5. **Payment for Ticketbust.com services either by Credit Card or by Check as follows:**
  - **Ticketbust.com Service Fee - \$100.00 must be received 14 days prior to due date (if you have paid by credit card you do not need to send a check) – Money-back guarantee applies to the Ticketbust.com Service Fee only**
  - **Ticketbust.com Court Document Processing Fee - \$149.00 must be received 14 days prior to due date (if you have paid by credit card you do not need to send a check) – Money-back guarantee does not apply to the Court Document Processing Fee**
6. **Credit Card Authorization – Must be signed and returned if paid by credit card**
7. **Trial by Written Declaration Court Delivery Authorization – Must be signed and returned**
8. **All supporting documents if required by the court such as insurance, registration, proof of corrections, and photos if required by the court**

If you do not submit and we do not receive ALL of the above mentioned documents and information at least 14 days prior to the date your bail must be posted, you are disqualified from our money-back guarantee. Our money-back guarantee covers our Ticketbust.com Service fee only. The Ticketbust.com court document processing fee is non-refundable.

In the event your traffic ticket is not dismissed, reduced, or you are otherwise not successful in contesting your traffic ticket in court if we request a new trial, we will gladly honor our money-back guarantee of our Ticketbust.com Service Fee as long as you notify Ticketbust.com in writing within 10 days of the courts denying your Trial by Declaration and finding you guilty by sending Ticketbust.com a copy of the court decision notice and an original signed copy of form TR-220, Request For New Trial. If Ticketbust.com does not receive a copy of your court decision notice and an original signed form TR-220, Request For New Trial, within 10 days of the courts denying your Trial by Written Declaration and finding you guilty, you will be disqualified from our money-back guarantee. When you submit a Request For New Trial, the court will set a court date for your new trial, where you will be able to present your case to the court in person. You will need to attend this court date as this is an in-court trial. Ticketbust.com does not go to court with you as we are only a document filing service. If you do not attend this court date



and/or you request traffic school without presenting your case to the court; you will be disqualified from our money-back guarantee. Failure to proceed with all requirements above, including showing up in court, if required, and presenting your case to the court, will disqualify you from our money-back guarantee.

If your ticket requires a Mandatory Court Appearance, The Ticketbust.com can still prepare you for your appearance using the Trial by Declaration; however you will not qualify for our money-back guarantee.

If you have already paid your bail directly to the court without requesting a Trial By Declaration and/or the court has otherwise closed your case because you did not request a Trial by Written Declaration from the court when paying your bail, Ticketbust.com can request the court to reopen your case and file a Trial By Written Declaration, however you will not qualify for our money-back guarantee.

If you have already paid your bail directly to the court without requesting a Trial By Written Declaration and the court has otherwise set a court date because you did not request a Trial by Declaration from the court when paying your bail, Ticketbust.com can request the court to allow you to file a Trial By Written Declaration and apply your bail payment to your Trial by Written Declaration, however you will not qualify for our money-back guarantee.

Once payment is processed by Ticketbust.com, your account will be set up and there are no cancellations. In no event shall Ticketbust.com be liable for any special, incidental, economic, or consequential damages whatsoever arising out of the use of our service or your inability to obtain a dismissal of your traffic ticket or failure to successfully contest your ticket in court. The parties agree that this Agreement shall be governed by the laws of the State of California and specifically consent to the jurisdiction of the Superior Court East County Courthouse, Ventura County California for any controversy arising out of this Agreement. The parties consent to jurisdiction in said court, waive objections to such venue, and agree that service of the summons to such proceeding (and of any papers which accompany it), shall be deemed sufficient if made by certified or registered mail, postage prepaid, addressed to the parties' addresses as designated herein.

If the above is acceptable, please acknowledge that you have read, understand and agree to the terms of this contract, by signing this document and returning it to the undersigned. Please keep a copy for your records.

**Please sign here agreeing to all our terms and conditions:** \_\_\_\_\_

**Please print your name here:** \_\_\_\_\_

**Please date this document here:** \_\_\_\_\_